

## ACES Portal Login

- Access the ACES portal at <https://alamoaces.alamo.edu>
- Enter your User ID. Your User ID is the ID you use for email minus the @alamo.edu, for example jsmith would be the User ID if your email is jsmith@alamo.edu
- The initial default password will be the first 2 characters of your last name, in upper case followed by month (2 digits), day (2 digits), and year of your birthday (2 digits). For example, my name is Joe Smith and my birthday is January 2, 1966. My initial password would be SM010266.
- After the default password information is submitted, the system will ask you to change your password. When you change your default password, you will be asked to provide Secret Questions and Answers.

**Note:** For security purposes, a list of Password Rules and constraints for the Secret Questions and answers is displayed.

**Note:** If you forget your password, the secret challenge questions will be asked in order to identify you. The answer must be an exact match to the answer you initially provided for the system to identify you.

▶ Why do we have to change?

▶ How do I get to "new" ACES?

▶ How do I log in the first time?

▶ What features does ACES offer?