



**Program Assessment Report
2015**

Program/Award: Logistics Management: Warehouse Management Level I AAS Certificate
Academic Year Assessed: 2015-2016
Program Lead Faculty: Ronnie Brannon
Department Chair: Veronica Rosas-Tatum

Program Learning Outcome #1	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the different modes of transportation that support logistics operations.
Courses in the degree plan that address this outcome	LMGT 1323
Assessment Method	Final Exam Case Study in LMGT 1323. When students successfully complete the LMGT 1323 Domestic and International Transportation Management, they should demonstrate a complete understanding of supply chain management and its connection to the physical distribution system by their response on the final exam case study.
Targets for Achievement	70 % of Student make a "C" or better final exam case study for LMGT 1323 Domestic and International Transportation Management.
Results	2013-14: number of students = XX; number passed = XX; pass rate: 71% 2014-15: number of students = 13; number passed = 9; pass rate: 69% 2015-16: number of students = 10; number passed = 8; pass rate: 80%
Target Met or Not Met	Target Not Met
New action plan for improvement of student learning	Transportation course will be examined to add more case study development and evaluation during the course of the instruction.
Evaluation of previous cycle's action plans	There was improvement from the previous period.
Program Learning Outcome #2	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the impact of automation systems on warehouse operations.



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Courses in the degree plan that address this outcome	LMGT 1340
Assessment Method	Students are given final exam case study in which they demonstrate critical thinking
Targets for Achievement	70% of assessed student make a "C" or better on the LMGT 1330 Contemporary Logistics Issues final case study.
Results	2013-14: number of students = XX; number passed = XX; pass rate: 75% 2014-15: number of students = 17; number passed = 12; pass rate: 71% 2015-16: number of students = 11; number passed = 7; pass rate: 64%
Target Met or Not Met	Not Met
New action plan for improvement of student learning	Continue to develop or identify key assignments to address Critical Thinking and Communication skills in LMGT 1340. Add more case study development and evaluation during the course of instruction.
Evaluation of previous cycle's action plans	There was no logistics simulation software acquired for use in the course during this period.
Program Learning Outcome #3	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome List the general functions of the supervisor in a warehouse operation.
Courses in the degree plan that address this outcome	LMGT 1325
Assessment Method	Final case study in LMGT 1325
Targets for Achievement	70% of assessed student make a "C" or better on the LMGT 1325 Warehouse & Distribution Management final case study.
Results	2013-14: number of students = XX; number passed = XX; pass rate: 100% 2014-15: number of students = 13; number passed = 10; pass rate: 77% 2015-16: number of students = 16; number passed = 10; pass rate: 63%



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Target Met or Not Met	Not Met
New action plan for improvement of student learning	Acquire automated simulation software to assist in the overall critical thinking of the student. Add more case study development and evaluation during the course of instruction.
Evaluation of previous cycle's action plans	Students did not improve their performance during the period. Students underachieved in their performance during the final evaluating period.



**Program Assessment Report
2014**

Program/Award: Logistics Management: Warehouse Management Level I AAS Certificate
Academic Year Assessed: 2013-2014
Program Lead Faculty: Ronnie Brannon
Department Chair: James Shelman

Program Learning Outcome #1	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the different modes of transportation that support logistics operations.
Courses in the degree plan that address this outcome	LMGT 1323
Assessment Method	Final Exam Case Study in LMGT 1323. When students successfully complete the LMGT 1323 Domestic and International Transportation Management, they should demonstrate a complete understanding of supply chain management and its connection to the physical distribution system by their response on the final exam case study.
Targets for Achievement	70 % of Student make a "C" or better final exam case study for LMGT 1323 Domestic and International Transportation Management.
Results	89 % of students in Fall 2012 LMGT 1323 Domestic and International Transportation made a "C" or better on the final exam case study relating to supply chain management and physical distribution systems 2013-14: 71% of the students made a "C" or better on the Fall 2013 Case Study
Target Met or Not Met	Met
New action plan for improvement of student learning	Develop clearer rubrics for students to understand where the standards of performance excellence are.
Evaluation of previous cycle's action plans	Videos are still not being used for online students and need to be used to augment the instruction. Faculty will be provided more guidance in this area and more access to resources to make this happen.
Program Learning Outcome #2	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the impact of automation systems on warehouse operations.



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Courses in the degree plan that address this outcome	LMGT 1340
Assessment Method	Final exam case study in LMGT 1340.
Targets for Achievement	70% of assessed student make a "C" or better on the LMGT 1330 Contemporary Logistics Issues final case study.
Results	In Spring 2013 LMGT 1340 Contemporary Logistics Issues 94% of students scored C or higher on the final exam case study, that challenged students to demonstrate an understanding of management's role in the process of logistics. 2013-14: 75% of students asses scored C or higher on the final exam case study in Spring 2014.
Target Met or Not Met	Met
New action plan for improvement of student learning	Develop or identify key assignment to address Critical Thinking and Communication skills in LMGT 1340
Evaluation of previous cycle's action plans	The multiple case studies that students do throughout the course are addressing the critical thinking and communication skills. Will look to add at least one group project that will have students thinking and communicating more.
Program Learning Outcome #3	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome List the general functions of the supervisor in a warehouse operation.
Courses in the degree plan that address this outcome	LMGT 1325
Assessment Method	Final case study in LMGT 1325
Targets for Achievement	70% of assessed student make a "C" or better on the LMGT 1325 Warehouse & Distribution Management final case study.
Results	Findings: In Fall 2012 88 % of students assessed made a "C" or better on the final case study.



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	2013-14: 100% of the students made a "C" or better in Fall 2013 final case study.
Target Met or Not Met	Met
New action plan for improvement of student learning	Develop or identify key assignment to address Critical Thinking and Communication skills in LMGT 1325
Evaluation of previous cycle's action plans	More requirements have be added to the warehouse project that demand more critical thinking and communication. Also, warehouse tours still need to be coordinated.