



ALAMO  
COLLEGES

PALO ALTO COLLEGE

### Program Assessment Report

**Program/Award:** AAS Aircraft Dispatcher

**Academic Year Assessed:** 2012-2013

**Program Lead Faculty:** John Aken

**Department Chair:** Dean Shelman

Program Learning Outcome #1	To introduce the student to the skills of practical dispatching for the corporate or airline industry to learn the preflight, in-flight and post flight duties of the dispatcher. The air traffic control procedures, and pilot departure and arrival procedures. The student will also be familiar with the Federal Aviation regulations, navigation, and aircraft weight and balance and aircraft performance.
Courses in the degree	AIRP 2352
Assessment Method	Meet the requirements of the FAA
Targets for Achievement	80% of assessed students pass FAA Dispatcher Written Exam
Results	Courses have not been offered due to low enrollments
Target Met or Not Met	Not met
New action plan for improvement of student learning	Recommend Award for archival
Evaluation of previous cycle's action plans	No Assessment data available