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Program Assessment Report

Program/Award: Logistics Management: Warehouse Management Level I AAS Certificate
Academic Year Assessed: 2012-2013
Program Lead Faculty: Ronnie Brannon
Department Chair: James Shelman

Program Learning Outcome #1	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the different modes of transportation that support logistics operations.
Courses in the degree plan that address this outcome	LMGT 1323
Assessment Method	Final Exam Case Study in LMGT 1323. When students successfully complete the LMGT 1323 Domestic and International Transportation Management, they should demonstrate a complete understanding of supply chain management and its connection to the physical distribution system by their response on the final exam case study.
Targets for Achievement	70 % of Student make a "C" or better final exam case study for LMGT 1323 Domestic and International Transportation Management.
Results	92 % of students in Fall 2011 LMGT 1323 Domestic and International Transportation made a "C" or better on the final exam case study relating to supply chain management and physical distribution systems 2012-13: 100% of the students made a "C" or better on the Case Study
Target Met or Not Met	Met
New action plan for improvement of student learning	Develop or identify key assignment to address Critical Thinking and Communication skills in LMGT 1323
Evaluation of previous cycle's action plans	Bringing more instructional videos into the classroom will enhance the overall learning experience. More videos are being used, however this has no impact on the student that do not prepare for courses of instruction.
Program Learning Outcome #2	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the impact of automation systems on warehouse operations.
Courses in the degree plan that address this	LMGT 1340



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outcome	
Assessment Method	Final exam case study in LMGT 1340.
Targets for Achievement	70% of assessed student make a "C" or better on the LMGT 1330 Contemporary Logistics Issues final case study.
Results	89% of assessed students in Spring 2012 LMGT 1340 Contemporary Logistics Issues scored 80% or higher on the final exam case study, that challenged students to demonstrate an understanding of management's role in the process of logistics. 2012-13: 87% of students asses scored "C" or higher on the final exam case study.
Target Met or Not Met	Met
New action plan for improvement of student learning	Develop or identify key assignment to address Critical Thinking and Communication skills in LMGT 1340
Evaluation of previous cycle's action plans	Provide videos weekly on instructional topics that will augment the teaching model on-line and in the classroom. Instructional videos are still being developed to be used on-line and in the classroom.
Program Learning Outcome #3	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome List the general functions of the supervisor in a warehouse operation.
Courses in the degree plan that address this outcome	LMGT 1325
Assessment Method	Final case study in LMGT 1325
Targets for Achievement	70% of assessed student make a "C" or better on the LMGT 1325 Warehouse & Distribution Management final case study.
Results	Findings: In Fall 2011 100 % of students assessed made a "C" or better on the final case study. 2012-13: 92% of the students made a "C" or better in Fall 2012 final case study.
Target Met or Not Met	Met
New action plan for	Develop or identify key assignment to address Critical Thinking and Communication skills in LMGT 1325



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improvement of student learning	
Evaluation of previous cycle's action plans	Coordinate warehouse tours through actual operating warehouses and bring adjuncts in with recent warehouse management experience. No tours have be coordinated yet, however we anticipate some trips in the future.