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Program Student Learning Assessment Plan/Report
Academic Year 2011-2012

Program/Award: Logistics Management: Warehouse Management Level I AAS Certificate

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Outcome #1	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the different modes of transportation that support logistics operations.
Measures	Courses in this certificate that address this outcome LMGT 1323 Final Exam Case Study in LMGT 1323. When students successfully complete the LMGT 1323 Domestic and International Transportation Management, they should demonstrate a complete understanding of supply chain management and its connection to the physical distribution system by their response on the final exam case study.
Targets	70 % of Student make a "C" or better final exam case study for LMGT 1323 Domestic and International Transportation Management.
Findings	92 % of students in Fall 2011 LMGT 1323 Domestic and International Transportation made a "C" or better on the final exam case study relating to supply chain management and physical distribution systems
Assessment of Previous Cycle's Action Plan	100% of the students in Spring 2011 LMGT 1323 Domestic and International Transportation Management made a "C" or better on the final exam case study relating to supply chain management and physical distribution systems.
New Action Plans	Bringing more instructional videos into the classroom will enhance the overall learning experience. More videos are being used, however this has no impact on the student that do not prepare for courses of instruction.
Outcome #2	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the impact of automation systems on warehouse operations.
Measures	Courses in this certificate that address this outcome LMGT 1340 Final exam case study in LMGT 1340.
Targets	70% of assessed student make a "C" or better on the LMGT 1330 Contemporary Logistics Issues final case study.
Findings	89% of assessed students in Spring 2012 LMGT 1340 Contemporary Logistics Issues scored 80% or higher on the final exam case study, that challenged students to demonstrate an understanding of management's role in the process of logistics.



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Assessment of Previous Cycle's Action Plan	90% of assessed students in Spring 2011 LMGT 1340 Contemporary Logistics Issues scored 78% or higher on the final exam case study, that challenged students to demonstrate and understanding of management's role in the process of logistics.
New Action Plans	Provide videos weekly on instructional topics that will augment the teaching model on-line and in the classroom. Instructional videos are still being developed to be used on-line and in the classroom.
Outcome #3	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome List the general functions of the supervisor in a warehouse operation.
Measures	Courses in this certificate that address this outcome LMGT 1325 Final case study in LMGT 1325
Targets	70% of assessed student make a "C" or better on the LMGT 1325 Warehouse & Distribution Management final case study.
Findings	Findings: In Fall 2011 100 % of students assessed made a "C" or better on the final case study.
Assessment of Previous Cycle's Action Plan	Findings LMGT 1325 was not taught in Spring 2011, therefore no students were available to assess.
New Action Plans	Coordinate warehouse tours through actual operating warehouses and bring adjuncts in with recent warehouse management experience. No tours have be coordinated yet, however we anticipate some trips in the future.