

Program Student Learning Assessment Plan/Report Academic Year <u>2011-2012</u>

Program/Award: Logistics Management Level I AAS Certificate

Program Lead Faculty: Ronnie Brannon Department Chair: James Shelman

Department Chair: James Shelman	
Outcome #1	Logistics Management: Logistics Management Level I AAS Certificate Student Learning
	Outcome
	Describe management's role in the delivery of logistics.
Measures	Courses in this certificate that address this outcome
	LMGT 1319
	Students are given questions during examinations in the form of discussion questions and case
	studies that make the student think and have to demonstrate and understanding of
	management's role in the process of logistics.
Targets	70% of student make a "C" or better on the case study of LMGT 1319 Introduction to Business
	Logistics Management final.
Findings	In Spring 2012 100% of the students made a "C" or better on the Case Study that simulates real
	world situations and demonstrates students understanding of management's role in the
	delivery of Logistics.
Assessment	In Fall 2011 83% of the students made a "C" or better on the Case Study that simulates real
of Previous	world situations and demonstrates students understanding of management's role in the
Cycle's	delivery of Logistics.
Action Plan	
New Action	The program is continually improving and will be looking to get involved in academic
Plans	competitions that students will be able to demonstrate their mastery of the Case Study and
Outcome #2	problem solving.
Outcome #2	Logistics Management: Logistics Management Level I AAS Certificate Student Learning Outcome
	Outcome
	Describe the impact of automation systems on warehouse operations.
Measures	Courses in this certificate that address this outcome
	LMGT 1340
Targets	70% of assessed student make a "C" or better on the LMGT 1330 Contemporary Logistics Issues
3 3 3	final case study.
	This case stady.
Findings	89% of assessed students in Spring 2012 LMGT 1340 Contemporary Logistics Issues scored
	80% or higher on the final exam case study, that challenged students to demonstrate an
	understanding of management's role in the process of logistics.
Assessment	90% of assessed students in Spring 2011 LMGT 1340 Contemporary Logistics Issues scored
of Previous	78% or higher on the final exam case study, that challenged students to demonstrate and
Cycle's	understanding of management's role in the process of logistics.
Action Plan	



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Provide videos weekly on instructional topics that will augment the teaching model on-line and
in the classroom. Instructional videos are still being developed to be used on-line and in the
classroom.
Logistics Management: Logistics Management Level I AAS Certificate Student Learning Outcome
Describe the different modes of transportation that support logistics operations.
Courses in this certificate that address this outcome LMGT 1323
Final Exam Case Study in LMGT 1323. When students successfully complete the LMGT 1323 Domestic and International Transportation Management, they should demonstrate a complete understanding of supply chain management and its connection to the physical distribution system by their response on the final exam case study.
70 % of Student make a "C" or better final exam case study for LMGT 1323 Domestic and International Transportation Management.
92 % of students in Fall 2011 LMGT 1323 Domestic and International Transportation
made a "C" or better on the final exam case study relating to supply chain management and physical distribution systems
100% of the students in Spring 2011 LMGT 1323 Domestic and International Transportation
Management made a "C" or better on the final exam case study relating to supply chain
management and physical distribution systems.
Bringing more instructional videos into the classroom will enhance the overall learning experience. More videos are being used, however this has no impact on the student that do not prepare for courses of instruction.