

## PALO ALTO COLLEGE

## Logistics Management: Warehouse Management Level I AAS Certificate

Career and Technical Education Degrees and Certificates

#1	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome
	Describe the different modes of transportation that support logistics operations.
	Courses in this certificate that address this outcome LMGT 1323
	Assessment Measure for this Outcome Students are given questions during examinations in the form of short answer, discussion questions and case studies that make the student think and have to demonstrate and understanding of management's role in the process of logistics.
	Achievement Target for this Measure 70 % of Student make a "C" or better on the LMGT 1323 Domestic and International Transportation Management final.
	Findings 100% of the students in Spring 2010 LMGT 1323 Domestic and International Transportation Management made a "C" or better on questions relating to supply chain management and physical distribution systems.
	Related Action Plans Bringing adjuncts with a strong background in transportation will help solidify this area.
#2	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome Describe the impact of automation systems on warehouse operations.
	Courses in this certificate that address this outcome LMGT 1330
	Assessment Measure for this Outcome Students are given questions during examinations in the form of discussion questions and case studies that make the student think and have to demonstrate and understanding of management's role in the process of logistics.
	Achievement Target for this Measure 70% of assessed student make a "C" or better on the LMGT 1330 Contemporary Logistics Issues final.



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	Findings 83% of assessed students in Spring 2010 LMGT 1330 Contemporary Logistics Issues scored 70% or higher on the final questions that challenged students to demonstrate and understanding of management's role in the process of logistics.
	Related Action Plans Changed the LMGT 1340 <u>Contemporary Logistics Issues</u> book from "Precipice" published by the Council of Logistics Management in 1997 to Supply Chain Logistics Management, 3 <sup>rd</sup> edition 2010, McGraw Hill Publishers.
#3	Logistics Management: Warehouse Management Level I AAS Certificate Student Learning Outcome List the general functions of the supervisor in a warehouse operation.
	Courses in this certificate that address this outcome   LMGT 1325   Assessment Measure for this Outcome   Students are given questions during examinations in the form of short answer, discussion questions   and case studies that make the student think and have to demonstrate and understanding of the   principles and practices of warehouse operations.
	Achievement Target for this Measure 70% of assessed student make a "C" or better on the LMGT 1325 Warehouse & Distribution Management final. Findings 82% of the students assessed in LMGT 1325 Spring 2010 scored 70% or higher on questions
	on the final that demonstrated their understanding of the general functions of the supervisor or the warehouse.
	Coordinate warehouse tours through actual operating warehouses and bring adjuncts in with recent warehouse management experience.